

CONSULTING

Through Trigon's consulting services, highly skilled technology management and delivery professionals are excellent resources to engage in planning your next in-house systems integration or software development project. Trigon resources can be called upon to perform specific analysis and planning objectives, or contracted for a designated period of time to increase the throughput of an internal development team.

SERVICE OVERVIEW

EXAMPLES OF CONSULTING ROLES

- OSS Architecture Strategy
- E-Business Strategy
- Package Selection, Implementation and Integration
- Program Planning
- Delivery Management
- Vendor Management
- User Requirements Gathering and Analysis
- Custom Application Development Team Leadership
- Developer Specialists
- Database Specialists
- Post-Production Support

APPLICATION EXPERTISE

- Billing and Customer Care
- Customer Relationship Mgmt.
- Sales and Channel Compensation
- Web-based Customer Self-Service
- Order Entry / Order Management
- Provisioning and Inventory
- Network Activation and Mgmt.
- Enterprise Application Integration
- Inter-Connection Gateway
- Trouble Management
- Fraud Management
- Taxation
- Inter-Carrier Settlement

INDUSTRY EXPERTISE

- Local Service
- Long Distance
- DSL Service
- Wireless Service
- IP Service
- VPN Service
- Toll Free Service
- Calling Cards

TECHNOLOGY EXPERTISE

- Unix and Microsoft platforms
- Enterprise Java Bean (EJB) technologies
- MS COM and .NET technologies
- E-business enablers Vitria and BEA

CUSTOMER ENGAGEMENTS

Firms who have opted to engage Trigon's people resources in consulting and contract engagements include TELUS Mobility, Sprint Canada, Bell Canada, Riptide Networks and Hutchinson Communications.

TESTIMONIAL

"Trigon's A+ team players demonstrate excellent IT experience and professionalism...their attention to business detail and proven implementation have resulted in high respect from both Business and IT groups."

Manager, Channel Distribution Systems,
Major Wireless Service Provider